Centre intégré de santé et de services sociaux
de la Montérégie-Ouest

Preparation for a stay in a temporary accommodation

For users and their loved ones

Important information about your temporary accommodation

1. During your stay, you will need to provide certain personal items or pay for certain services.

You will need to provide the following items:

- Incontinence products: incontinence underwear, mattress covers, panty liners, underpads;
- Prescription medication prepared by the pharmacy in sealed and identified dosettes for the duration of the stay;
- Toothbrush, toothpaste, mouthwash and denture products;
- Shaving cream, razor, razor blades and aftershave lotion;
- Comb and brush, shampoo, conditioner and styling products;
- Beauty products and antiperspirant/deodorant;
- Sanitary pads;
- Tobacco, alcohol, and magazine or newspaper subscriptions;
- Technical aids: walker, wheelchair, transfer sling, fall warning system, etc.;
- Orthoses and prostheses.

The following items will be your responsibility:

- Barber or hairdresser services;
- Clothing;
- Dry cleaning, pressing, alterations and repairs, etc.;
- Meals ordered or eaten outside the residence;
- Installation fees for a personal phone line and long-distance calls;
- Purchase costs or installation/rental fees for cable television and Internet service;
- Organization and costs for personal transportation to appointments or outings outside the residence, unless the required transportation is associated with the medical condition for which the user is temporarily lodged;
- Installation of air conditioning, depending on the residence.

Direction des services de soutien à domicile et de la gériatrie
August, 2025

Québec

The following items will be provided by the residence:

- Three meals a day and two snacks;
- Professional services, except for medical follow-up (with some exceptions);
- Help and support with activities of daily living and instrumental activities of daily living;
- Bedding, towels;
- Wound care supplies.

2. The rates for temporary accommodation:

- **Temporary accommodation** (family respite services, crisis services, etc.): The rate applicable throughout the territory is $15 per day, starting on day 1 of the temporary housing.
  Usually, the check out time is 10 a.m. and the check in time is 1 p.m.