

SERVICES PROGRAM

FREQUENTLY ASKED QUESTIONS

What will the program be used for?

The program will define the issues and the general and specific objectives of the services offered. It will propose clinical orientations: the type of activities, modalities and approaches applicable to all clients. It will specify the expected impact of CRD services.

When will the program be ready?

The program could be ready for distribution as early as summer 2024. Implementation would begin at the appropriate time, taking into account team reviews, holidays and other factors.

Will we have time to comment on the document before it is published?

YES, we are already putting everything in place to encourage more feedback and consultation during the drafting of the document. We will ensure that all consultations are planned in advance, giving everyone who wishes to give their opinion a reasonable amount of time.

What is a program?

- Set of organised clinical services and activities.
- With the necessary resources, in order to achieve specific objectives, in relation to specific conditions (context, available resources, etc.).
- Aims to meet the needs of the population or the needs of a group of people who share a common or similar problem.
- More global, "macro".

What will the program contain?

DEFINITION OF THE PROBLEM AND TARGET CLIENTELE

GOALS AND OBJECTIVES

THEORY

Theoretical models or conceptual models,
Means planned to achieve the objectives,
Expected results,
Theoretical rationale

RESOURCES

Human Resources: roles and responsibilities (general),
Training and support required (general)

REFERRAL MECHANISMS

Reference (or request procedure),
Inclusion and exclusion criteria,
End of intervention criteria

INTERVENTION STRATEGIES

Intervention procedures
Description of the intervention process

EVALUATION PLANNING

