

DID YOU KNOW THAT ?

Services User's Rights And Responsibilities -CRD

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Service user's Rights And Responsibilities - CRD

The document

This document is given to the service user at the reception meeting. It contains :

- A brief presentation of the CRD ;
- Commitment of the CRD to its users;
- Services users' rights ;
- Services users' responsibilities;
- Reminder of consent;
- Reminder of exceptions to confidentiality.

For the service user and their family

To have basic information on the CRD and be informed of their rights and responsibilities:

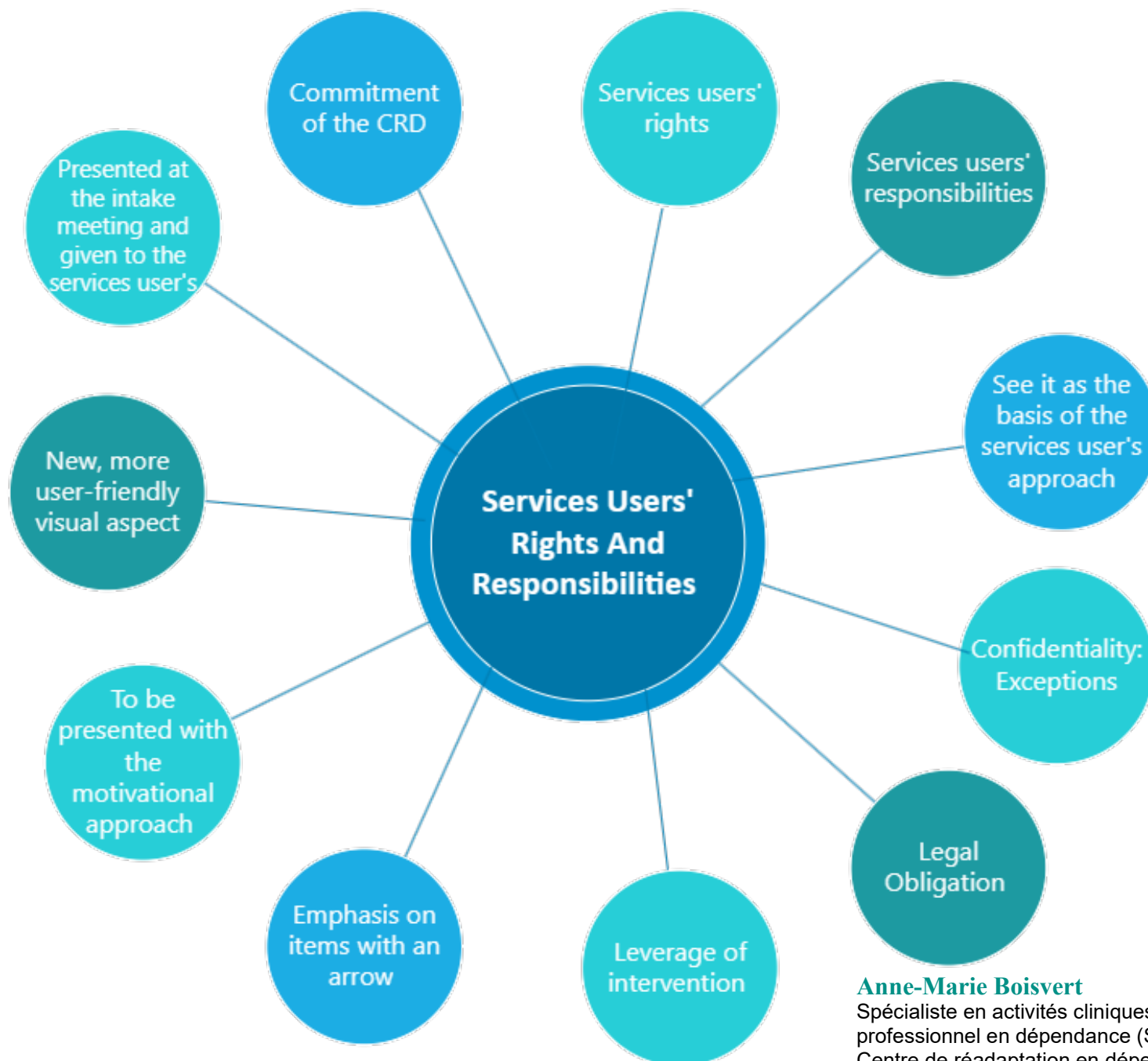
- Legal obligation to inform the services user of his/her rights;
- Memory aid for the service user, they can read it at leisure;
- Visual aspect = potential communication tool for the service user (family and friends, other caregivers).

Clinical vision

Seeing it as the foundation of the process:

- Foundations of the intervention plan;
- Intervention Lever;
- Emphasis on items with an arrow ➡;
- To be presented with a motivational approach. Foundation of the intervention plan ;

To know more : [Code of ethics](#) (online at Santé Montérégie) Santé Montérégie)



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