

Deployment of the clinical process Specialized addiction services

Mandate of the Direction des programmes santé mentale dépendance (DPSMD)

To improve the psychosocial health of the general population as well as that of vulnerable citizens with mental health and addiction problems in the CISSSMO territory, within a continuum of services based on the hierarchy of care and services.

What is a Clinical Process?

All actions related to the provision of clinical services aimed at obtaining an overview of the situation of the client and his or her entourage and guiding the intervention according to the values and approaches favoured by the organisation.

Why a Clinical Process?

The development of the Clinical Process is part of a process of harmonisation of practices within the organisation.

The main objectives of this process are to:

- To guide and support clinical practices that are adapted to the needs of the client and their entourage;
- To develop and harmonise clinical practices;
- To provide practitioners with a common vision.

Who is it for?

The Clinical Process is intended for all practitioners, clinical staff and managers of addiction services in the DPSMD.

Values and approaches need to be updated by all managers and workers in addiction services, both with clients and with the various partners.

In addition, the **steps in the Clinical Process** should serve as a reference for all those involved in the provision of care or services in the institution.

How does this change your clinical practice?

Provides you with a reference tool for the principles, values and approaches that guide your practice.

Provides you with a reference tool for the steps the client must go through from the beginning to the end of their service episode.

What are your responsibilities in relation to the Clinical Process?

- Read the document and refer to it to guide your daily practice;
- Use the resources available to you to take onboard the content of the process;
- Actively participate in the training and adoption activities that are carried out.

Guiding principles

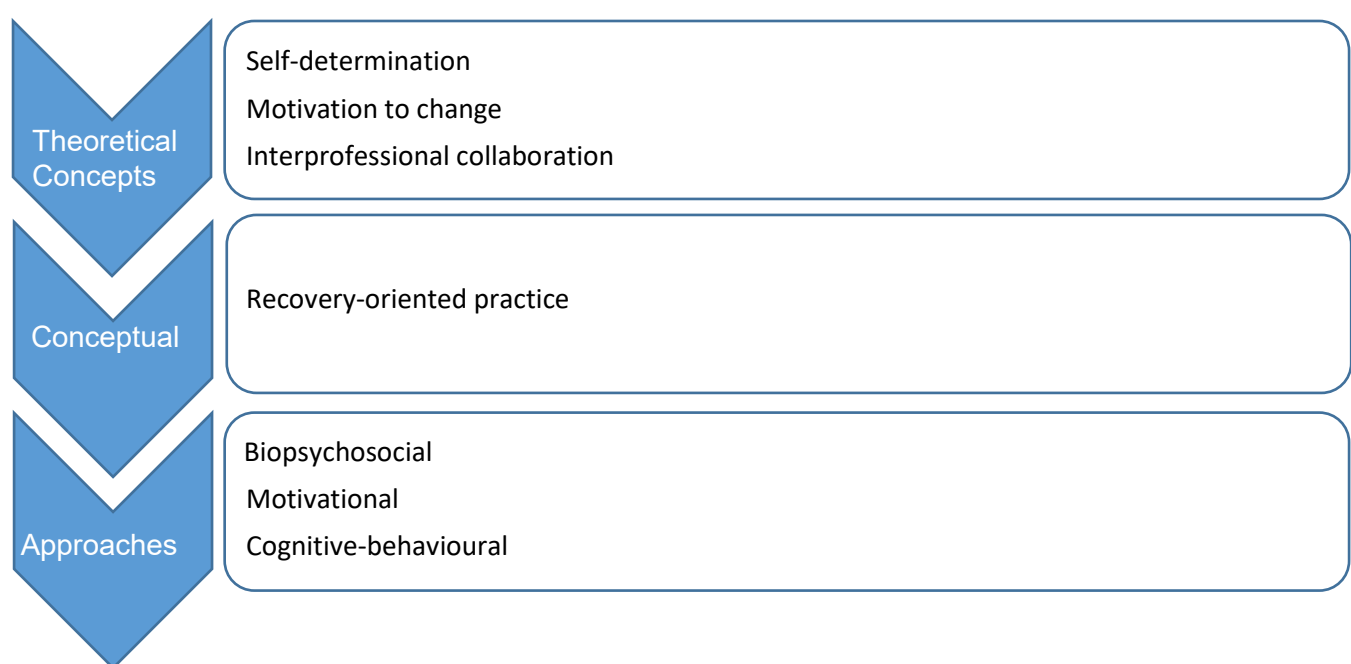
Promote access to and continuity of care and services

The service user at the centre of discussions and decisions that concern them

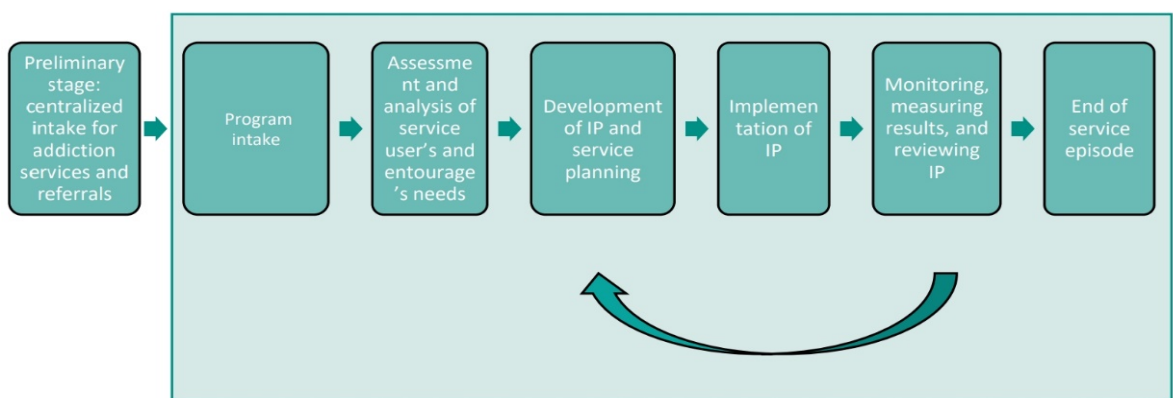
Collaborative practice in the delivery of care and services

Actions based on knowledge and experience

Values and approaches



Steps of the Clinical Process



Each step and sub-step is associated with several actions described in the Clinical Process. These detailed descriptions make the professional activities more operational.

At any time, you are invited to consult the Clinical Process for Specialist Addiction Services guideline document for details. You will find the document on the Intranet page ::

[Processus clinique, programme-services et pratiques cliniques des services spécialisés en dépendance](#)

Next steps

- Different ways of promoting and circulating the Clinical Process
- Activities for the adoption and development of associated skills
- Provision of ongoing clinical support to practitioners through team meetings, clinical peer support, managers' and clinical staff assignments