

CONTEXT

The creation of the CISSS de la Montérégie Ouest has provided fertile ground for harmonizing practices among all teams working in specialized addiction services. The co-development of a clinical process is the first step towards the organization of services that is common, harmonized, client-centered and based on best practices, for the entire region that we serve.

WHAT IS THE CLINICAL PROCESS?

All actions related to the delivery of clinical services aim to obtain an overview of the situation of the client and their loved ones and to orient the intervention according to the steps, values and approaches promoted by the CISSSMO-DPSMD CRD.

At any time, you are encouraged to review the guideline document [Processus clinique des services spécialisés en dépendance](#) ([Clinical process in specialized addiction services](#)) for further details.

What are the objectives of the clinical process?

- To provide caseworkers and managers with a common vision of the clinical intervention process by informing them of the steps to follow from the beginning to the end of a service episode.
- To guide and support clinical practice in order to have an overview of the client's situation and those around them, and to orient the intervention accordingly.
- Inform on what is expected from the caseworkers and thus ensure a safe and quality service pathway for all clients, based on best practices and evidence-based data.
- Promote the active participation of clients and their families in decisions and interventions.
- To develop and harmonize collaborative clinical practices adapted to the needs of the client and their loved ones.

Sequence of upcoming documents

- A service program for all physicians and workers in specialized addiction services.
- Clinical practice guidelines for each clientele served, written according to the service organization by level of care and service.

The organization and sequence of writing clinical practice guidelines is to be determined.

[Processus clinique, programme-services et pratiques cliniques des services... \(rtss.qc.ca\)](#)