

Installation : _____

Dossier :	_____
Nom, Prénom :	_____
Date de naissance :	_____ ☐ F ☐ M aaaa-mm-jj
NAM :	_____ Exp. _____ aaaa-mm
Nom, Prénom de la mère :	_____

FAILURE TO CONTACT USER FOR MEDICAL FOLLOW-UP AFTER A VISIT TO EMERGENCY

Sir/Madam:

We would like to schedule a follow-up appointment to review the exams or tests done during your emergency visit.

- ☐ We haven't been able to reach you by phone, either due to an incorrect number or no valid number on file.
- ☐ We tried to reach you to schedule an appointment but were unsuccessful after three (3) attempts over 15 business days.

In accordance with the *Act respecting health services and social services*, and departmental standards on access management, we are now required to suspend your request.

Please call us at 450-699-2425, ext. 4425, within 30 days of the date of this letter, failing which we will remove your name from our follow-up list. Where applicable, you will need to see your referring doctor or family doctor for a reassessment of your health condition.

We take the management of our waiting list very seriously, to ensure all users have access to healthcare in a timely manner.

Thank you for your understanding.

Sincerely,

Specialized medical clinics team,

Signature : _____ Date : yyyy/mm/dd

c. c. Dr _____
Medical records